

# POLICY FOR QUALITY

The Organization **SEBINOPACK**, operating in the field of marketing of **flexible intermediate bulk containers (big bags)**, declares its commitment to the implementation of a policy for quality and safety that respects the aims below indicated.

**The primary goal is customer satisfaction** ensuring worker safety and hygiene of workplaces, goal aims to achieve by providing them with products in line with market needs, punctual delivery, in compliance technical reference standards. The geography of markets is that imposed by the current policy of globalization and the Sebinopack intends to act as a aims to increase its market share over time constantly **acquiring new customers thanks to the high quality of services offered and for an immediate availability of products required.**

The market where the organization is operating is one of the producers of raw materials and semi finished products and waste disposal companies in need of reliable, high-performance products. In order to offer quality products at competitive prices the Organization considers it necessary to operate through a logic of cost rationalization and continuous improvement.

This type of philosophy presupposes the definition of appropriate indicators dedicated to constantly monitor; trends over time of the values of these indicators is key input to assist the Board of Direction in choosing appropriate strategies.

The consistency of the quality policy adopted by the Organization's operating context is discussed (at least) once a year on the occasion of the management review activities during which are considered, evaluated and discussed all aspects of this policy.

Maintaining an effective quality management system within the organization is essential for achieving the goals indicated. The Board of direction is also convinced that to be able to successfully implement the quality policy enunciated the need for a broad sharing and that this policy should be disclosed in all levels of the organization.

